

## Optimizing supply support to Navy installations and regions

"We will build the best possible mechanism for delivering combat capability through logistics," stated Rear Admiral William Kowba, Commander, Fleet and Industrial Supply Centers in a recent interview to explain the Naval Supply Systems Command's efforts to create a logistics organization that will have a lasting positive impact on naval operations.

NAVSUP has identified transformation initiatives that will generate a substantial contribution to the Navy's identified need for reinvestment funds. Designating Kowba as Assistant Chief of Staff for Regional Commander Support to serve as the NAVSUP lead and interface in support of Navy regional commanders is one of them.

ACOS RCS is responsible for supporting regional commanders in optimizing the performance of base operating support (BOS)-funded supply functions such as hazardous material management, contracting, regional transportation, and retail supply. This responsibility entails identifying best business practices and working to standardize levels of service across all Navy installations and regions.

"The Chief of Naval Operations is very interested in what he calls *cost conscience* or *cost right readiness*," stated Kowba. "We don't have an open, unbounded resource of funds. We've got to take our budgets and work with them, and work with them smartly."

COMFISCS/ACOS RCS plays a critical role in supporting customers aligned to other NAVSUP ACOSs, including direct coordination with the ACOS for Industrial Support of services provided by designated Fleet and Industrial Supply Centers to the Naval Aviation Depots; Supervisors of Shipbuilding, Conversion and Repair (SUPSHIP); Shore Intermediate Maintenance Activities; Public Works Centers; and shipyards.

COMFISCS also maintains oversight of household goods operations, Subsistence Prime Vendor contracts, Navy Food Management Teams, Fleet Assist Teams, and mail operations for customers of the ACOS for Navy Family Support. COMFISCS

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## FISC San Diego hosts Food Expo 2003

**JO3 T. M. Campbell**

Naval Station San Diego

The aroma of grilled sausages with hints of roasted onions, and the sweet smell of cinnamon buns and sugar cookies, were just a few of the wonderful scents which permeated across the parking lot of the Fleet and Industrial Supply Center for their 5th annual FISC San Diego Supply Expo and Food Show. The Expo, hosted by FISCSD Oct. 23, was held on the Naval Base.

Underneath two large white pavilion tents were numerous tables

featuring a variety of appetizing foods and the latest in supplies and services available for use by the Navy.

From gourmet pizzas to chocolate mousse cheese cakes, from flavorful pre-portioned entrees to the latest information and top-of-the-line equipment, the Expo had everything for

*See Food Expo page 6*



*Manny Rosales and LTJG Michael Osorio from FISCSD's Logistics Support Center, talk with one of the vendors at the Food Expo on Oct. 23. Photo by Paul Stuhler*

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## Admiral's Quarters

**T**he fires that ravaged Riverside and San Diego counties in late October affected all of us in some way. I want to extend my thoughts and prayers to those of you who have suffered loss during this tragic time. Despite the negative, we are learning that many positive stories of heroism and compassion have come out of this terrible situation. The "In the Spotlight" article on page four tells how the crew of the USNS *Mercy* stepped up to help by providing food, supplies and shelter to displaced military members and their dependents. Bravo Zulu to all who assisted those in need.

The Naval Supply Systems Command transformation journey continues...two new departments have been established at FISC San Diego to support the mission of Commander, Fleet and Industrial Supply Centers. This issue of *The Flash* provides information about the new COMFISCS Program Management Department, Code 10, and the Lead Contracting Executive Office, Code 20. The mission of both departments is to standardize policies and services provided by all six FISCs in order to achieve efficiencies and better serve our customers.

I recently had the opportunity to

visit FISCs Puget Sound, Jacksonville, Norfolk, Yokosuka and Pearl Harbor to see first-hand the logistics support they provide in their respective areas of responsibility. Under the precept of "a picture is worth a thousand words," these trips were of great educational value. The fact that all six FISCs are now linked means that you can find comfort knowing that each supply center will have the capabilities to deliver the same type and level of service, whatever the operating theater.

As an integral part of NAVSUP's transformation effort, RADM McCarthy has made Change Management a strategic issue for the enterprise. Within COMFISCS, I have decided to make organizational standardization the current priority for transformation. As such, this will be the first large-scale project to which we will be applying Change Management techniques.

The primary objective of organizational standardization is to create a FISC organizational model that will accommodate standard mission alignments, while at the same time allow tailoring to a specific FISC environment. Each supply center operates with a degree of autonomy due to the variety of services provided to customers in



**RDML William A. Kowba**

their respective regions. While this is good and necessary, it is equally important that we act as a single enterprise – one face to the customer.

In today's environment, organizations have to be structured and aligned to be responsive, flexible and continuously innovative. FISC employees are working hard to shape our new organization to better serve you, our customer.

### The FLASH

The Flash is an authorized publication published quarterly for customers of the Fleet and Industrial Supply Center San Diego and its sites.

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*MSCM(SW) Remigio Tanciangco, leading chief petty officer, USS Bonhomme Richard (LHD 6), samples some food served to him from Hunter Stephens ("Chef Scooter"), Zartic Foods, at the Product Demonstration held on board Bonhomme Richard. FISC San Diego's Navy Food Management Team hosted the demonstration on Oct. 3 which was attended by the ship's food service officers, leading mess management specialists and leading petty officers.* Photo by Paul Stuhler



## Fields is first COMFISCS executive director

Elliott Fields is the first executive director for Commander, Fleet and Industrial Supply Centers, a newly created NAVSUP Senior Executive Service position. In this position he reports to Rear Admiral William A. Kowba, who was installed in July as the first COMFISCS.

As part of NAVSUP's ongoing Transformation initiative, FISC San Diego was designated the Naval Supply Systems Command's lead FISC and assigned responsibility to drive common policies and practices across all supply centers. The six FISCs, located in Jacksonville, Fla.; Pearl Harbor, Hawaii; Bremerton (Puget Sound), Wash.; Norfolk, Va.; San

Diego, Calif.; and Yokosuka, Japan, provide a variety of logistics support services and products to our naval forces, both on a regional and global basis. All six FISCs are under the operational control of COMFISCS.

"Elliott Fields has a broad range of Navy logistics experience, and is a welcome addition to the FISC organization and the NAVSUP team," RDML Kowba said. "His role in the organizations is vital part to NAVSUP's transformation effort as we seek to standardize and improve the support we provide to our waterfront customers."



*Elliott Fields*

*See Fields page 11*

### **Bill Cording**

LSC Deputy Director

**I**t's a new fiscal year and you should all have your annual contracts and Public Works Cetner job orders/funding documents set up for the year. If you are missing any copies of contracts or job order numbers, contact your LSR.

This may sound like whining, and it is, but you would not believe how often a ship is scheduled to enter a port and they have not included FISC San Diego on the message address line on their Logistics Request. We've had to scramble to provide any number of requirements especially in non-Navy ports (San Francisco, Anchorage, Mazatlan, etc.).

Unfortunately, some items such as fuel in particular, take time to set up and if we don't get the requirement in time the ship may not get the service.

Please make sure the LOGREQ is chopped by Supply before it is released and that FISCSD is included in the address block. Non-Navy ports' LOGREQs should be released 30 or more days prior to the visit. If you do not get a reply from FISCSD at least 10 days before the visit, it's a good bet

we didn't get a copy of the LOGREQ.

While I'm on the subject, I'd also request that SUPPOs pay close attention to LOGREQs when visiting Navy ports. The local FISC and shore support activities really need to know what you need if they have any hope of providing you with the service. Provisions deliveries (especially pastries on Sundays) can be difficult or impossible to arrange if the requirement is not known well before the weekend.

Based on what the Defense Distribution Depot San Diego has seen so far, many of you have made major end of year purchases. Unfortunately, not all of the material delivered to DDDC has been properly marked. As a result, there have been some delays getting open purchase items delivered to the right customer. Please make sure you include appropriate marking, addressing and shipping instructions to your vendors. Credit card buyers in particular must make sure that the source they select will label material with at least the ships name and Unit Identification Code/document number.

Homecoming activities are a major evolution and it's generally been a pleasure to see how well host ships and

ombudsmen have done making the homecomings special. Like any other major event, a checklist is a key to success and ships that do not have positive control of their checklist are usually the ones scrambling at the last minute for parking, etc.

Let me also make a plug for the Navy Food Management Team and NEXCOM Fleet Assist Team. These two groups of professionals are here and available to you for the sole purpose of improving your operation. They are not intended as merely a "tune-up" for the Supply Management Inspection. If you have not had a visit from either of these teams in the last year, consider scheduling them for an assist visit. Although their schedules fill up fast, ships do drop out at the last minute and they are almost always available for an informal discussion if you drop in. They are also good resources for rating exam preparation. They want you to use them so make them happy – keep them very busy!

Happy holidays and make sure you order your holiday items early. It's not thanksgiving without turkey and the Colorado-Nebraska college football game - go Buffs!

# Flashes from the Chief

## Celebrating fifty years in Athens

Every Supply Corps officer has one thing in common: whether they are currently serving on active duty, in the Naval Reserves, or a retiree, they all have experienced Athens, Ga., at one time or another! 2004 will mark 50 years of outstanding Navy professional and logistics training in Athens, and also 50 years of a wonderful relationship with the "Classic City."

From July 8-11, 2004 the schoolhouse will be hosting its golden anniversary to commemorate this relationship. Come on back to renew old friendships and acquaintances, enjoy the summer hospitality and atmosphere of the Classic City, say hi to Obie Downer and others of the Athens staff that supported you, and see how much the base has grown, as well as how much has stayed the same!

Some of the big events planned include a huge "Southern Barbeque" reunion that will feature local musical entertainment and lots of the best local cuisine; a Golden Anniversary Ceremony and gift exchange with the city; a "Twilight Tattoo" Ceremony; a golf tournament; a 5K Run; and a big banquet at the downtown Classic Center. There will also be opportunities to tour and view the progression of 50 years of Navy logistics training at NSCS, maybe find some old photos of your instructors and classmates, and remember the weight of that old P-485 you received from Henry Lord and had to do pub changes on!

There is a detailed Web site available for the event. Log on to <http://www.negsca.org/50th/> to get event information, schedules, and ask questions. Soon you will be able to



**RADM J.D. McCarthy**

register and pay for the event on this Web site, as well as purchase 50th Anniversary memorabilia. The primary point of contact for the 50th Anniversary celebration is LCDR C. J. Mayer, who you can e-mail with questions at [conrad.mayer@cnet.navy.mil](mailto:conrad.mayer@cnet.navy.mil).

Come on out to have some fun and experience some real southern hospitality in Athens next summer - I hope to see you all there!

## FY04 Supply Enlisted Road Show

Each year the Master Chief Petty Officer of the Supply Community, along with personnel from the Supply Enlisted Community Management Branch, NAVSUPOffice of Personnel, travel around the globe to present the annual Supply Enlisted Road Show. This forum is an excellent opportunity for our Sailors to obtain critical career information.

The following topics are covered during the presentation: advancement, supply initiatives, retention, recruiting, career planning, special programs, and separation/retirement.

I encourage each of you to get the word out to your Sailors and provide them the opportunity to attend the road show when it's in

your area. Local Supply leadership will provide specific times and locations for the presentations. I also encourage each supply officer to attend. The information you receive will be valuable to you as you provide daily career guidance to your Sailors.

### **Dec 03 - Southeast**

Jacksonville/Mayport/Kings Bay/Charleston/Pensacola/Key West

### **Jan 04 - WESTPAC**

Japan/Okinawa/Korea/Guam/Pearl Harbor

### **Feb 04 - Northwest**

Bangor/Bremerton/Whidbey Island/Everett

### **Mar 04 - Mid-America**

Great Lakes/Meridian/Millington

### **Apr 04 - Europe**

Keflavik/London/Sigonella/

LaMaddalena/Rota/Naples/Gaeta/Bahrain

### **May 04 - Gulf Coast**

Gulfport/Pascagoula/Pensacola

### **Jun 04 - South Texas**

Corpus Christi/Ingleside/Lackland

### **Jul 04 - Southwest**

San Diego/Port Hueneme/Pt.

Mugu/Lemoore

### **Aug 04 - Northeast**

Brunswick/Portsmouth/Groton

If there are any questions

concerning these presentations, please contact CNOCM(SW/AW) Dan Warner, SUP00B, at (717) 605-2265, (DSN 430), e-mail [daniel.k.warner@navy.mil](mailto:daniel.k.warner@navy.mil) or MSCS(SW) Joe Donellan, SUP OP33, at (703) 695-3932, (DSN 225), e-mail [n132d15b@bupers.navy.mil](mailto:n132d15b@bupers.navy.mil).

## **FY04 Sea Board Selections**

The following Supply Corps officers have been selected by the Supply Corps Commander Sea Board held Oct. 6-8.

Commanders in Year Groups 1984 through 1991 who applied were considered for selection under the Sea Board selection process. The FY04 selectees are:

**Ackart, Leigh Philip**  
CNSSCMECH  
**Bestercy, Robert Joseph**  
COMLANTFLT  
**Brazas, Anthony Paul**  
FISCPH(NWCF)  
**Christopherson, Ruth Ann**  
JNTSTF JCS WASH  
**Colyer, Timothy William**  
COMPACFLT  
**Digges, Edward Dudley**  
NOLSCMECH  
**Kinskie, Steven Wilfred**  
OPNAV  
**Kless, David Ronald**  
OPNAV  
**Landry, John Joseph**  
COMUSSOCOM  
**Larcher, Tracy Alexander**  
NAVICPPH(NWCF)  
**Lee, Tae Huan**  
COMNAVSURFLANT  
**Meyers, David Cole**  
NAS NORTH ISLAND  
**Morgart, Andrew Scott**  
NAVSISA  
**Patton, James Kirk**  
COMNAVSURFPAC  
**Polowczyk, John Phillip**  
OPNAV  
**Robinson, Joycelin**  
NAVICPPH(NWCF)  
**Singleton, Donald Lee**  
NAS JACKSONVILLE  
**Verrastro, Paul Jason**  
COMNAVAIRPAC  
**Wadge, Roland George**  
USJFCOM  
**Waymire, Kurt Eric**  
CNSSCMECH



### **CDR Jaime Garcia**

Supply Officer, USNS *Mercy*

The primary mission of the USNS *Mercy* (T-AH 19) is to provide a mobile, flexible, rapidly responsive afloat medical capability to provide acute medical and surgical care in support of amphibious forces, Marine Corps, Army and Air Force elements of the fleet and fleet activities located in areas where hostilities might be imminent. *Mercy's* secondary mission is to provide a full-service hospital asset for use by other government agencies involved in the support of disaster relief and humanitarian operations.

*Mercy* is currently in a Reduced Operating Status (ROS), maintaining a level of readiness that permits activation and deployment for primary mission employment within five days. A small nucleus staff of civilian mariners maintains the ship's propulsion and auxiliary systems. A cadre crew of 58 active-duty personnel, including a Supply Corps commander, six storekeepers, two mess specialists and one ship's serviceman, maintain the Medical Treatment Facility (MTF).

In full activation, the CIVMAR crew is increased to 68. The MTF can be activated in a 250, 500 or 1,000-bed operating level, based on mission requirement. Over 200 personnel, including six officers, augment the Supply Department.

Commander, Military Sealift Command is the type commander for the *Mercy*, both for the hull and the MTF, and is responsible for the ship's administration, training, maintenance, logistics support and readiness.

*Mercy* recently got underway and successfully completed three complex evolutions. She hosted the Navy Surgeon General's Exercise in Operational Leadership conference entitled, "Underway, Shift Colors." The conference's purpose was to plan the future of Navy medicine with Seapower 21 and Marine Corps Strategy 21 as a vision. The 300 participants included 21 flag officers, and 195 commanding officers.

Using the scenario of *Mercy's* response to a major earthquake and a goal of information exchange and interoperability with local area emergency response administrators, *Mercy* conducted highly successful operational exercises in Seattle, Wash., and Vancouver, British Columbia.

During the transit back to San Diego, the Tanker Auxiliary Hospital logistics group, led by CAPT Walter Wright, Navy National Accounts

*See Mercy page 7*



## Supply Support

*continued from front page*

oversees local FISC management of fuel, ocean and regional transportation terminal operations for the ACOS for Operational Commander Support; and provides local foreign military sales services to customers of the ACOS for International Logistics Support. As the NAVSUP waterfront touch point to the Fleet, COMFISCS communicates fleet readiness issues to the ACOS for Operating Forces Support.

"Under COMFISCS we will build the best possible mechanism for delivering combat capability through logistics," declared Kowba. "Whether we're dealing with fleet customers, industrial customers, or regional ashore customers, they'll get their product cheaper, faster, and with a more positive impact on their individual operations."

The COMFISCS organization is comprised of six Fleet and Industrial Supply Centers located in San Diego, Calif.; Norfolk, Va.; Bremerton (Puget Sound), Wash.; Jacksonville, Fla.; Yokosuka, Japan; and Pearl Harbor, Hawaii.

"Since their establishment, the FISCs have been aligned as six different organizations with many years of fine tradition of supporting the waterfront, but not necessarily operating or approaching the mission in exactly the same way," Kowba acknowledged.

"Joining the centers under COMFISCS, and restructuring their internal organization – introducing a standardization or commonality where it makes sense – will allow great improvements in key areas such as customer service, business efficiency, and cost effectiveness," he stated. "We've created an organization of well over four thousand people who can be brought together to provide optimal logistics supply support to their respective regional commanders."

## 2003 Holiday Season mailing dates

The Naval Supply Systems Command's Postal Policy Division, in cooperation with the U. S. Postal Service and military postal officials from all of the services, notes that it's not too early to mail your 2003 holiday cards, letters, and packages to and from military addresses overseas. In fact, everyone is encouraged to beat the last minute rush and bring holiday mail and packages to the nearest U.S. Post Office or APO/FPO military post office by the suggested dates listed below.

For military mail addressed **to** APO and FPO addresses, the mailing dates are:

Parcel post—Nov. 13  
Space available—Nov. 28  
Parcel airlift—Dec. 4  
Priority mail, first-class cards and letters—Dec. 11

For military mail **from** APO and FPO addresses, the mailing dates are:

Space available—Nov. 20  
Parcel airlift—Dec. 4  
Priority mail, first-class cards and letters—Dec. 11

## Food Expo

*continued from front page*

the discerning dining facility mess specialist and shipboard supply officer.

"The Expo is great. Some of the prepared food was awesome. Products like the ones on show today will continue to better the Navy's quality of life," said LT William Reynolds, USS *Rushmore* (LSD-47) supply officer.

There was also a gala gallery of food demonstrations to satisfy all of the visiting Sailors' palates.

Nancy Muller, the southern California manager for General Mills, said Operation Iraqi Freedom and the Global War on Terrorism have made it difficult to get out to ships to show their wares.

Close to 2,000 personnel attended the Expo from commands such as USS *McCampbell* (DDG 85), Naval Medical Center San Diego and

**RDML William Kowba, Commander, FISCs, listens to one of the vendors at the 2003 Food Expo.** Photo by Paul Stuhler

Submarine Squadron 11. In addition, a representative from Naval Base Yokosuka attended.

The Expo, which consisted of 70 various food and supply vendors, was set up by Storekeeper Master Chief Benjamin Hebron and his FISC staff. He took pride in the success of the Expo.

"It was a team effort that made the Expo possible. My staff worked hard — from the planning, to the set up and finally to the clean up."

Hebron said he hopes his staff at FISC will be able to bring the succulent scents and tempting tastes of fine foods to commands and ships at the Navy Base as they look to further their support of the fleet for years to come.



## NAVSTA San Diego POV Processing Site open to Navy, Marine Corps, Air Force members

Navy, Marine Corps and Air Force service members, with permanent change of station or contingency deployment orders, are now using the Naval Station San Diego Privately Owned Vehicle Processing Site to make vehicle storage arrangements or to ship their car to overseas points.

According to Wayne Franklin, Personal Property director, American Auto Logistics, under contract to the Military Sealift Command, opened the San Diego site so local service members who need to ship their car to or from overseas would not have to drive to the Los Angeles Vehicle Processing Center to drop off or pick up their vehicle.

"Although the NAVSTA San Diego POV Processing Site isn't mandatory for service members to use, since it opened in February, more than 900 customers have taken advantage of this quality of life initiative, and customer comments

have been overwhelmingly positive," reports Franklin. "Remarks such as 'Excellent service and friendly personnel,' 'Super job!' and 'The [Processing Site] staff are extremely professional, pleasant and helpful - as well as patient!' are examples of kudos routinely received on customer comment cards," he states.

Franklin says that the FISC San Diego Personal Property Shipping Office will continue to provide its customers with letters of authorization to self-procure storage of vehicles in the local area. The self procurement option is limited to what it would have cost to store the vehicle in the government arranged storage.

"Service members may opt to get their vehicle to the Los Angeles site either by using the San Diego processing site, driving their vehicle to Los Angeles or to self procure in the local area," said Franklin.

To use the NAVSTA San Diego POV Processing Site, service members must first receive counseling from the PPSO. After counseling, service members are then able to make an appointment with American Auto Logistics to drop-off their vehicle.

Marine Corps members must obtain pre-approval from their headquarters prior to using the San Diego processing site. Air Force service members are authorized to use this site. Army service members are not authorized to use the site at this time.

### NAVSUP automated Household Goods survey now available

The Household Goods Division of the Naval Supply Systems Command has announced the availability of an automated Web-based survey that allows Navy personnel to comment on and provide ways to improve the household goods moving process.

Within 30 days after a Sailor moves, he or she will receive an e-mail that links to the survey Web site. The survey will allow program managers, moving counselors, and personal property offices to collect moving-related metrics and feedback about the moving process. Normally, the survey takes less than 10 minutes to complete and is available at <http://applications.navsup.navy.mil/hhg/>.

"Moving can often be a very stressful and time-consuming process. The new survey is a Fleet and Family Quality of Life initiative designed to improve the personal property moving experience for Sailors and their families from end to end," said Rear Admiral Justin D. McCarthy, SC, USN, Commander, Naval Supply Systems Command. "We encourage Navy personnel to take the survey and let us know what we are doing right and, more importantly, what we can do better."

### **Mercy**

*continued from page 5*

Manager, Defense Logistics Agency, formulated solutions to complex TAH platform medical supply issues.

*Mercy* quickly responded to the recent fires affecting San Diego County, proving to be a readily available resource for humanitarian crisis, even in our homeport. After quickly placing the galley in full operational status, the *Mercy* ROS crew, with CIVMAR assistance and provisions from USS *Rappahannock* (AO 204), USS *Shasta* (AE 33), USS *Coronado* (AGF 11) and Naval Hospital Balboa, provided excellent food and other hotel services to 89 displaced active-duty military members and their dependents. In addition, the MTF provided over 600 wool blankets, 6,000 surgical masks and medical supplies to various civilian evacuation locations in the community.

## New departments established to support COMFISCS

Two new departments have been established at FISC San Diego to support the mission of Commander, Fleet and Industrial Supply Centers. They are:

### COMFISCS Program Management (Code 10)

COMFISCS is responsible for One Touch Supply, Logistics Support Center, Navy Integrated Call Center, Distance Support, and regional HAZMAT programs for the NAVSUP claimancy. The COMFISCS Program Management Office, Code 10, is accountable for the collective management of these programs across all six FISCs. Significant initiatives include developing a migration plan for Distance Support; clarifying roles and responsibilities between OTS, LSC and NICC; and establishing a Program Integration Team to improve OTS, LSC and NICC processes and strengthen

the relationship between these programs.

CDR Mark Semmler, acting Code 10 director and program manager for the LSC and MPC, is responsible for standardizing services between LSCs to improve customer support and for global strategic planning and oversight of the MPCs. LCDR Carla Albritton, Program Support Officer, is responsible for budget/resource planning, metrics and performance oversight. In addition, Tom Pate has oversight of One Touch Supply, Deborah McGlennon is program manager of the Navy Integrated Call Center and Kevin Priest was recently selected as program manager of the Consolidated Hazardous Material Reutilization and Inventory Management Program.

*\*See related article on page 9, "Semmler selected as LSC, MPC program manager."*

### Lead Contracting Executive (Code 20)

The Lead Contracting Executive Office, Code 20, has been established at FISC San Diego. CAPT Walt Jacunski, the Lead Contracting Executive, is responsible for the execution of FISC contracting operations, for standardizing contracting policies, practices and procedures, and for distributing contracting workload across the six FISCs. The LCE also provides management oversight of the Procurement Performance Management Assessment Program teams at FISCs San Diego and Norfolk, the Competition Advocate Program, and the Small Business Program.

*\*See related article on page 9, "Lead Contracting Executive Office established at FISC San Diego - Jacunski selected as LCE."*

## A-OK Student Reward Program helps make college more affordable

**Kristine M. Sturkie**

Navy Exchange Service Command Public Affairs

The Navy Exchange could make it easier to pay for children's college education. Through its A-OK Student Reward Program, four students will win a drawing for either a \$5,000, \$3,000 \$2,000 or \$1,000 U.S. savings bond, denominations at maturity. Drawings are held each quarter throughout the school year for a total of \$44,000 for the current school year.

"The A-OK Program was created in 1997 to reward students for getting good grades in school," said Mike Mongin, retail operations specialist at the Navy Exchange Service Command. "This year, we decided to add a fourth savings bond to give even more

students the opportunity to save for their college education. Since its inception, a total of \$200,000 in savings bonds has been awarded to 60 winners. We are proud to support our Navy family through this great program."

Any eligible full-time student who has a B grade point average equivalent or better, as determined by their school system, may enter the drawing. Eligible students include dependent children of active-duty military members, Reservists and military retirees enrolled in first through 12th grades. Dependent children without an individual dependent identification card must be accompanied by their sponsor to submit their entry. Each student may enter only once each grading period



and must re-enter with each qualifying report card.

Applicants may enter the drawings by bringing current report cards to any Navy Exchange to verify the minimum grade point average, completing entry cards and obtaining an A-OK ID, which offers discount coupons for Navy Exchange products and services. The first drawing for this school year is held in November.



## Semmler selected as LSC, MPC program manager

**C**DR Mark E. Semmler has been selected as the program manager for Logistics Support Centers and Material Processing Centers under Commander, Fleet and Industrial Supply Centers.

Program management of the LSCs was transferred from the Naval Supply Systems Command Deputy for Fleet Logistics Operations (NAVSUP 04) to Fleet and Industrial Supply Center San Diego as part of NAVSUP's transformation initiative. FISC San Diego has been designated under the NAVSUP transformation as the lead FISC responsible for driving common policies and practices across all supply centers.

Semmler said the vision of NAVSUP's LSC program is to be an integral component of the LSC/One Touch Supply/Navy Integrated Call Center triad facilitating a true 'One Touch' gateway where a single request by a FISC customer activates a global network of sources and solutions.

"The mission of the LSC is to



establish a permanent waterfront presence that provides value-added logistics support through a network of husbanding agents who integrate support service, move workload off the ship and provide the afloat supply officer with a shore-based surrogate," he explained.

"Program management entails dealing with multiple LSCs attached to NAVSUP's six FISCs, as well as in Ingleside, Texas; Groton, Conn.; and Pascagoula, Miss. And, plans to set up

*CDR Mark Semmler has been selected as the Logistics Support Center and Material Processing Center program manager, responsible for standardizing LSC services and overseeing MPC operations to improve global customer support.*

an LSC in Guam are in process," Semmler added. The goal is to standardize services and facilitate operational communications between LSCs to improve global customer support."

As LSC program manager, Semmler is also responsible for global strategic planning and operational oversight of Material Processing Centers, subset organizations of the LSCs. MPCs are located everywhere there is an LSC, as well as in Charleston, S.C.

And, his program manager duties include regular communications with

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*See Semmler page 14*

## Lead Contracting Executive Office established at FISC San Diego - Jacunski selected as LCE

The Lead Contracting Executive Office, Code 20, has been established at FISC San Diego to support the mission of RDML William Kowba, Commander, Fleet and Industrial Supply Centers.

Navy Supply Corps Captain Walter W. Jacunski, in the newly created position of Lead Contracting Executive, will oversee contracting support provided by the six FISCs to their Navy and Department of Defense/Joint Forces customers.

Jacunski is responsible for the execution of operations throughout the Naval Supply Systems Command field contracting enterprise, ensuring the enterprise operates as a single entity with multiple site locations. In this role,

he is responsible for standardizing contracting policies, practices and procedures, and for distributing contracting workload across the FISCs. He also exercises management oversight of the Procurement Performance Management Assessment Program teams at FISCs San Diego and Norfolk, the Competition Advocate Program and the Small Business Program.

Kowba said the establishment of the LCE and the 'workload brokering'



*CAPT Walt Jacunski has been selected as the Lead Contracting Executive, responsible for the execution of operations throughout the NAVSUP field contracting enterprise.*

between the six FISCs that will occur, will allow the centers to be even more effective at meeting customer requirements.

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*See Jacunski page 14*



*The first COMFISCS Logistics Support Center Symposium was held in San Diego Nov. 4-6. RDML William Kowba, Commander, FISCS, provided opening remarks to those in attendance which included members from all six FISCSs, NAVSUP, Atlantic/Pacific fleet representatives, Defense Distribution Center headquarters, Defense Distribution Depot San Diego, Navy Region Northeast, Navy Regional Contracting Center Singapore, Inter-Service Supply Support Operations Program, Navy Food Management Team, Defense Logistic Agency customer service representatives, Submarine Squadron 11 and COMFISCS program managers. Visible in the background is the USS Nimitz (CVN 68) as it pulls into San Diego Harbor for its homecoming celebration after an eight-month deployment in support of Operation Iraqi Freedom.*

Photo by Paul Stuhler

## NAVSUP launches prototype MPCC System for check cashing

### NAVSUP Public Affairs

The Naval Supply Systems Command recently launched the Military Paper Check Conversion prototype to afloat and shore Navy and Marine Corps activities.

Using scanning technology, MPCC converts paper checks into electronic debits to the check writer's account, thus eliminating work associated with processing hard copy checks. The MPCC package consists of a scanner unit, a pin serial data cable, and an AC adapter power pack.

MPCC is a joint initiative by NAVSUP's Disbursing Division, the U.S. Treasury Department's Financial Management Service, the Combined Fleet Forces Command, the Defense Finance and Accounting Service, and the Marine Corps.

This system will eliminate manual work in preparing and mailing checks for clearing, reduce the volume of check records to maintain, and significantly reduce check clearing time

from two weeks to as few as 24 hours. MPCC will also reduce the time spent by disbursing officers to process bounced checks.

To date, 22 of 29 proposed sites have been outfitted with the new check cashing system. The following shore installations have received MPCC scanners: Camp Lejeune, N.C.; Camp Pendleton, Calif.; Personnel Support Detachments in Yokosuka, Japan and Naples, Italy; Customer Service Desks in Guam, Diego Garcia in Agnano, Gaeta, and Allied Forces Southern Europe, Italy; and at the 3rd Marine Force Service Support Group, Okinawa, Japan.

Prototype MPCC installation is complete on board USS *Stennis* (CVN 74), USS *Cole* (DDG 67), USS *Peleliu* (LHA 5), USS *Comstock* (LSD 45) and in seven Marine Expeditionary Units.

As of August 27, the Navy processed 5,007 checks valued at about \$4.4 million with a 100 percent success rate; the Marines processed 3,709 checks valued at about \$424,000

with a 99.7 percent success rate.

"As an integral part of the Navy Cash™ offering, MPCC will enhance the quality of life for our Sailors and greatly improve our disbursing processes at sea and ashore," said Rear Admiral Justin D. McCarthy, Commander, NAVSUP. "This pilot program is a significant part of NAVSUP's ongoing effort to transform this enterprise by improving our business practices that support our war fighters."

The prototype program is slated to last one year, and MPCC will be installed on board ships that will receive the Navy Cash™ system.

NAVSUP offers worldwide technical support for MPCC through the Navy Integrated Call Center. Users can dial 1-877-4-1-TOUCH or DSN 510-4-2-TOUCH from anywhere in the world toll-free and get technical support for MPCC by hitting option 6-4.

The MPCC point of contact for NAVSUP is DKCS (SW/AW) Rey Mayo at (717) 605-6941 or by e-mail to [renato.mayo@navy.mil](mailto:renato.mayo@navy.mil).

# Point, click, ship...DoD EMALL delivers one-stop support for the warfighter

## NAVSUP Public Affairs

Imagine a one-stop shopping resource where purchase cardholders can find and acquire millions of consumable items and commercial off-the-shelf goods from suppliers and government sources 24 hours a day, 7 days a week.

Welcome to DoD EMALL.

DoD EMALL is an online catalog system containing over 12 million line items, available for purchase by Navy and other DoD customers. DoD EMALL features an advanced search capability, express shopping lists, saved shopping carts, payment options, and both national and regional catalogs. Users can access the DoD EMALL through One Touch Support using a single sign on.

DoD EMALL fully supports Javits-Wagner-O'Day (JWOD) programs, and identifies goods from mandatory sources. Customers can also identify "green" qualified, environmentally friendly items, and certified NSN equivalent items.

DoD EMALL provides the capability to store a vendor's catalog of items for sale, along with prices, delivery times, reference numbers such as part numbers and national stock numbers, pictures, specifications and other data to assist the customer in finding the required items. These items include millions of Defense Logistics Agency and General Services Administration managed stock numbers, which are available for order through DoD EMALL. A new DoD EMALL feature is On-Demand Manufacturing, allowing customers to contact suppliers who have the ability to manufacture a part to specifications in a paperless environment.

In February 2002, the Naval Supply Systems Command,

Mechanicsburg, Pa., entered into a partnership with DLA, (the originator of the system and the executive agent for DoD), to use DoD EMALL as the online hosting and ordering system to support Navy purchase card users. To date, the FISC contracting centers have added over 35 commercial catalogs in support of historical purchase card buying patterns to meet the Navy's needs.

DoD EMALL provides a number of benefits for the customer such as reduced prices to the customer through negotiation with the vendor for discounted prices that more closely match wholesale rather than retail. The customer in many cases will see competition for items on GSA Schedules. Also, the customer will be able to identify mandatory source items, such as those that must be obtained from JWOD suppliers. The customer also can see Material Safety Data Sheets for hazardous items, if included by the supplier. Finally, customers are provided the convenience of online ordering at their workspace, rather than the inconvenience of driving from store to store or calling several vendors.

The vendor receives benefits, too. Accuracy of orders and purchase card information is greatly improved, reducing the likelihood of mistaken orders or charges. The vendor also reduces the amount of phone or counter time required with customers. The primary benefit to vendors is the increased exposure that their products receive, as catalogs are available regionally, nationally or globally, 24 hours a day, 7 days a week.

NAVSUP implementation of DoD EMALL is being led by market managers at each of the six FISCs located in Jacksonville, Fla.; Pearl Harbor, Hawaii; Puget Sound, Wash.;

Norfolk, Va.; San Diego, Calif.; and Yokosuka, Japan.

To learn more about the DoD EMALL, click on [www.DoD-EMALL.dla.mil](http://www.DoD-EMALL.dla.mil), or contact Betty Magaro at (717) 605-3706, e-mail to [Betty.Magaro@navy.mil](mailto:Betty.Magaro@navy.mil); or, locally, contact Karen Rainville at (619) 532-2655, e-mail to [karen.rainville@navy.mil](mailto:karen.rainville@navy.mil).

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## Fields

*continued from page 3*

Fields most recently served as director of the Configuration Management, Distance Support and Readiness Division, Naval Sea Systems Command, Washington, D.C. Previous NAVSEA assignments include Logistics director, Strategic Sealift Program Office; head of the Outfitting and Residual Material Branch; and head of the Interim Supply Support Branch.

He began his federal service career with the General Services Administration as an inventory management specialist. When he was a supply systems analyst with the Naval Facilities Engineering Command, Fields was nominated by the Navy to serve in the Department of Defense's Senior Supply Management Program. There he worked for the Office of the Assistant Secretary of Defense for Production and Logistics, NAVSUP, and the Defense Logistics Agency. He was honorably discharged from the U. S. Air Force in 1973, after serving on active duty for four years as a jet aircraft engine mechanic.

Born and raised in Norfolk, Va., Fields was a long-time resident of Washington, D.C. He is a member of the Acquisition Professional Community, and holds advanced certifications in Acquisition Logistics and Configuration Management.



## Navy Lodges reduce phone rates

**Kristine M. Sturkie**

Navy Exchange Service Command Public Affairs

Navy Lodges' long distance telephone rates decreased from 50 cents per minute to 10 cents per minute on Nov. 1.

"Our new partnership with Sprint is allowing us to lower the cost of long distance rates in our Navy Lodges worldwide," said Michael Bockelman, director, Navy Lodge Program. "We are continually looking at ways to put our guests first by providing new services and reducing costs wherever and whenever possible. We want our Navy Lodges to be our guests' first choice for lodging."

There are 41 Navy Lodges located around the world. Most Navy Lodges have business-class rooms, which offer amenities including queen-sized bed, sofa, a desk with a computer hookup and task lighting. Free local and toll calls, coffee and newspapers as well as convenient on-base parking are also available. All Navy Lodge rooms are air conditioned, have cable TV with HBO, a video cassette player, direct-dial telephone service and a kitchenette complete with microwave and utensils. Housekeeping service, vending machines, video rental service and guest laundry facilities, as well as handicapped accessible and nonsmoking rooms are also available.

To receive a Navy Lodge directory or to make a reservation, call 1-800-NAVY-INN, 24 hours a day, seven days a week. Reservation and room assignments are accepted on an as-received basis without regard to rank, rate or time of reservation. Reservations may also be made online at [www.navy-lodge.com](http://www.navy-lodge.com), which gives a listing of each Navy Lodge location, complete with directions and phone numbers.



## USS Anchorage decommissioned

**Journalist 3rd Class Jason Trevett**

Amphibious Group 3 Public Affairs

The crew of "Classic 36" recently said goodbye to an old friend. USS *Anchorage* (LSD 36), the oldest dock landing ship in the Navy, was solemnly decommissioned and stricken from the active list after 34 years of service during a ceremony Oct. 1 at Naval Base San Diego.

Named after Alaska's largest city, *Anchorage* completed 19 Western Pacific deployments and was the most decorated dock landing ship on the West Coast.

"We will remember our ship as a "Classic 36," because even though she was old, our crew treated her like a classic car that we liked to work on and keep fine tuned," said Mess Management Specialist 1st Class Buck Taylor.

The crew of *Anchorage* returned home in July from a surge deployment as part of Task Force 51, supporting Operation Iraqi Freedom and Operation Enduring Freedom.

During that six-month deployment, *Anchorage* disembarked Marines and supplies from Landing Force West during the opening stages of OIF. Later, the ship provided logistics support to U.S. forces stationed on captured offshore gas and oil platforms near the Iraqi port of Umm Qasr.

*Anchorage* also conducted a "desert tortoise" mission during OIF. This task involved loading up 100,000 lbs. of mail, 232 pallets of cargo and 71 Sailors from Bahrain and delivering them to the other amphibious ships in the task force patrolling the Persian Gulf.

"We all became a tight-knit group during our last deployment," said Information Systems Technician 3rd Class Eric Morales of San Jose, Calif. "It is tough to say goodbye to my shipmates here after all we have been through together. There are a lot of good memories that I will be leaving behind today, and I think each one of us left a part of ourselves on this ship. It's sad to see it go."

*Anchorage* has served notable roles in military operations and humanitarian efforts since it was commissioned March 15, 1969, at Norfolk Naval Shipyard in Portsmouth, Va. During the end of the Vietnam War, the ship carried Marines back to the United States as part of Operation

*See Anchorage page 14*

## SSN no longer needed with checks at NEX

**Kristine M. Sturkie**

Navy Exchange Service Command  
Public Affairs

**N**avy Exchange customers in the continental United States, Guam, Hawaii and Keflavik, Iceland, no longer need to write their social security numbers on their personal checks when making a purchase. A change to the computer software now gives Navy Exchange cashiers the ability to input social security numbers directly into the cash register.

"We were aware of the security concerns our customers have had with writing their social security numbers on

the face of their personal checks," said Dick Garza, chief information officer at the Navy Exchange Service Command. "We responded to their concerns by making a change to our computer software that will allow us to eliminate that requirement. Even though there has been no known case of identity theft connected to writing the social security number on checks payable to the Navy Exchange, this change will give our customers an added peace of mind."

When a customer makes a purchase, his or her social security number will be electronically captured in the cash register, so the store can tie the sale to the check in the event the

check bounces.

"We need to have a way to find the customer in case there is a question about the check," said Garza. "Even though the social security number is put into the cash register, it will not appear on any printed paperwork."

In addition, social security numbers will no longer be needed for layaways, special orders or refunds. The customer's last name and phone number will be used instead. Social security numbers will also not be printed on any receipts.

Navy Exchanges in Europe and Japan expect to implement this new policy by the end of 2003.

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## NAVPERS to change mess management specialists rating

**JO1 (SW) Jason McKnight**

Navy Compass

A plan to change mess management specialists to culinary specialists and radically change the way Navy food service training is done awaits final approval by the Chief of Naval Personnel.

Official word will be announced in a naval message.

"I'd heard rumors as far back as 1994 to change MSs to CSs," said Mess Management Specialist 1st Class (SW) Gilberto N. Cortez, a San Antonio, Texas, native currently attending an advanced food preparation course at Fleet Antisubmarine Warfare Center. "The Navy's been thinking about this for a long time."

The change won't just be a rating renaming. It'll involve a big shift in the way the Navy's cooks are trained.

Fifty recruits have already attended a foundation course at the Culinary Institute of America instead of the normal MS "A" School in Lackland Air Force Base, Texas.

CDR Pat McCabe, project lead, said the plan is part of Task Force EXCEL's mess management specialist professional continuum. Sailors who complete integrated coursework and obtain industry-related credentials will earn college credits.

"The foundation course meets all the American Culinary Federation educational requirements for certified culinarian," said McCabe. "The finishing course is advanced culinary arts training that contributes towards advanced certification as certified sous chef and certified chef de cuisine."

Fleet mess management specialists' response has been positive and eager.

"It'll make us more recognizable to the outside world," said MS3 William Boyd, a Chula Vista native currently assigned to Combined Bachelor Housing at FASW. "It will help me get work at places like the Hilton and Marriott hotel restaurants when I decide to leave the Navy."

Even senior MS' eyes light up at the changes coming their way.

"The Navy is enhancing our image," said MSCS (SW/AW) Jether Lacsamana. "The Navy is making us more competitive in the trade, improving our knowledge and increasing our training opportunities. Doing this allows Sailors access to information so they can excel and increase their career development."

Culinary training has gotten a headstart in the fleet also, and Navy cooks are now learning new ways to prepare foods with new resources and civilian trainers.

"They already have new culinary books to study for their rating exams," said Jerry Dunn, a civilian food service instructor at the Advanced Food Preparation School (General Mess Operation), FASW.

The new training and certification might not just help Sailors cook and eat better, there is hope it will increase retention and recruiting efforts as well by making the rating and its training opportunities and faster-than-civilian-counterparts certifications a very attractive career choice.

## **Anchorage**

*continued from page 12*

“Keystone Bluejay,” a planned withdrawal of American troops from Vietnam.

In 1991 during Operation Desert Storm, *Anchorage* controlled the largest offload of landing craft in support of combat operations. These actions earned the ship the Navy Unit Citation and the South West Asia Service Medal (2 stars).

*Anchorage* was called upon in 2000 to provide support for the crew of USS *Cole* (DDG 67) after a small boat laden with explosives blew up alongside the destroyer as it refueled in Aden, Yemen, tearing a hole in its side and killing 17 Sailors.

“We were on a port visit in Seychelles when we got the call that the *Cole*’s crew needed our help,” said Gunner’s Mate 1st Class Philip Gross, from Petersburg, Va. “I won’t ever forget the devastation I saw to that destroyer’s hull.

“It’s hard for me to leave my friends on this ship behind,” continued Gross. “We have had a reputation for getting things done on time. One thing I should say about this crew is that we always worked hard.”

The ship’s commanding officer, CDR Mark Cedrun, closed remarks after the ship’s colors was lowered for its last time and the commissioning pennant was struck, signaling an end to the ship’s active service. “Rest well old friend,” said Cedrun. “You will be missed.”

## **Jacunski**

*continued from page 9*

“A FISC at one location may have a challenge meeting a contract requirement,” Kowba explained. “The LCE will be aware of how the workload brokering is occurring across the other five FISCs and can enable the requirement to be met through another service provider.”

The admiral added that this type of customer service would not be possible if the FISCs continued to operate as six separate organizations. “Joining the centers under one COMFISCS, and introducing a standardization or commonality where it makes sense, will allow great improvements in a key area such as contracting,” stated Kowba.

“Before, we were more or less in our own swim lanes, focused on our customers right there in our front yard, trying to deal with them as best we could,” he continued. “Now, behind each FISC is an organization of well over four thousand people, in six different locations, who can be brought

together to help resolve a problem or meet a requirement in any region.”

Jacunski, a native of Pittsburgh, Pa., holds a bachelor’s degree in economics from Indiana University of Pennsylvania and a master’s degree in administrative management for both acquisition and logistics from the Naval Post Graduate School. He is a Certified Professional Contracts Manager and qualified as an Aviation Supply Officer. He most recently served as head of the Aviation Support Department at Naval Air Systems Command, Patuxent River, Md.

## **Flag announcement**

RADM (Sel) Robert E. Cowley III will relieve retiring RDML William J. Maguire as Commander, Navy Exchange Service Command, Norfolk, Va. RADM (Sel) Cowley is currently serving as Deputy for Acquisition and Business Management, Office of the Assistant Secretary of the Navy (RD&A), Washington, D.C.

## **Semmler**

*continued from page 9*

Fleet and Type Commanders to share information and to determine fleet requirements and the effectiveness of services delivered.

“LSCs lay the foundation for the Afloat Supply Department of the Future initiative,” said Mike Stames, FISC San Diego’s technical director. “It’s extremely important that the LSC program manager work very closely with the ASDOF/LSC financial manager to ensure LSC funds are managed effectively and efficiently.”

According to Semmler, “no matter which LSC an afloat customer contacts for support while underway, he can expect the same high quality service that he’s accustomed to in his homeport.”

Semmler, a native of Idaho, holds a master’s degree in management from Troy State University and a master’s of business administration degree from Ohio State University. He is qualified in aviation and surface logistics support. His personal awards include the Defense Meritorious Service Medal, four Navy Commendation Medals, Defense Joint Achievement Medal, and Navy Achievement Medal.



*Pete Leary, FISCSD’s Logistics Support Center, receives an award for “Outstanding Supply Support” from CDR John Nolan, Commanding Officer, USS Elliott (DD 967), on Nov. 17. Photo by Jose Moralina*



# FISC San Diego Key Contact List

**Commercial (619) unless otherwise noted.**  
**Numbers starting with 532, use DSN 522**  
**Numbers starting with 556, use DSN 526**  
**Numbers starting with 545, use DSN 735**

## Broadway Headquarters

Commander 532-2203  
 Executive Officer 532-2202  
 Technical Director 532-1689  
 Command Master Chief 556-0412  
 Counsel 532-2197  
 Public Affairs Director 532-1442  
 FLASH Editor 532-3432

## Reserve Coordinator

Reserve Coordinator 532-4283  
 Assistant Reserve Coordinator 556-6234

## Supply Chain Management

Director 532-2024  
 Deputy Director 532-4225  
 Customer Services Officer 532-1932  
 Deputy Customer Service Officer 532-2103  
 Navy Integrated Call Center 532-1601

## Logistics Support Center

Director 556-0401  
 Deputy Director 556-0402  
 Customer Service Officer 556-6004  
 Fleet Liaison 556-0420

## Inter-Service Supply Support

### Operations Program

West Coast Operations Director 556-7401

## Regional Contracts

Director 532-3435  
 Deputy Director 532-3435

## HAZMAT

Director 556-6208  
 Deputy Director 556-6209

## Supply Operations

Freight Transportation 532-4723

## ATAC HUB

532-2059

## NAS North Island

Director 545-3247  
 Customer Service 545-4468

## NADEP Site

Director 545-4142  
 Deputy Director 545-4157

## FISC Det Seal Beach

Director (562) 626-7514  
 Customer Service (562) 626-7607  
 Personal Property Outbound (562) 626-6158  
 Personal Property Inbound (562) 626-6159/60

## Ventura County

Director (805) 989-7307  
 Deputy Supply Officer (805) 989-8478

## PT Mugu

Director (805) 989-8478  
 Customer Service (805) 989-8172/1794

## NAVSTA San Diego Site

Director 556-0401  
 Customer Services Officer 556-6004  
 Assistant Cust Serv Officer 556-5044  
 Subsistence 556-7696

## SIMA San Diego

Supply Officer 556-2139  
 Assistant Supply Officer 556-2141  
 Master Chief 556-2140  
 Senior Chief 556-1904  
 Customer Service 556-2161/6442  
 Inventory 556-1913  
 Quality Assurance 556-1913

## Point Loma Site

Director 553-1312  
 Fuel Director 553-1314  
 Deputy Fuel Director 553-1317  
 Customer Service 553-1313

## Personal Property

Customer Service 556-MOVE (6683)  
 Client Service Team A 556-9974  
 (Last names A-L)  
 Client Service Team B 556-9714  
 (Last names M-Z)  
 Seal Beach Site (562) 626-7032

## Miscellaneous

Consolidated Mail 556-7479  
 Fraud/Waste/Abuse Hotline 532-1408



## FISC San Diego Key Contact List

### Logistics Support Representatives

Commercial Area Code: (619) DSN: 526

Email: [LSC\\_FISCSD@navy.mil](mailto:LSC_FISCSD@navy.mil)

USS SHIP	PHONE	CELL	USS SHIP	PHONE	CELL
Antietam (CG 54)	556-0170	778-5138	John Paul Jones (DDG 53)	556-0381	572-7143
Belleau Wood (LHA 3)	556-0354	778-4914	John Young (DD 973)	556-2558	572-2968
Benfold (DDG 65)	556-0378	778-4711	Lake Champlain (CG 57)	556-0435	778-4710
Bonhomme Richard (LHD 6)	556-2558	572-2968	Lassen (DDG 82)	556-0358	778-4755
Boxer (LHD 4)	556-0340	778-5140	McClusky (FFG 41)	556-0170	778-5138
Bremerton (SSN 698)	553-9041	778-5296	McCampbell (DDG 85)	556-2431	778-5479
Bunker Hill (CG 52)	556-0183	778-6475	USNS Mercy (T-AH 19)	556-0174	778-5808
Cleveland (LPD 7)	556-2431	778-5479	Milius (DDG 69)	556-0359	778-3661
Comstock (LSD 45)	556-0174	778-5808	Mobile Bay (CG 53)	556-0183	778-6475
Curts (FFG 38)	556-0358	778-4755	Mustin (DDG 89)	556-0183	778-6475
Decatur (DDG 73)	556-0172	572-2971	Nimitz (CVN 68)	767-7582	778-5470
Denver (LPD 9)	556-0170	778-5138	Ogden (LPD 5)	556-0378	778-4711
Dubuque (LPD 8)	556-0435	778-4710	Pearl Harbor (LSD 52)	556-0416	778-4712
Duluth (LPD 6)	556-0354	778-4914	Peleliu (LHA 5)	556-2431	778-5479
Elliott (DD 967)	556-0353	778-3659	Portsmouth (SSN 707)	553-9041	778-5296
Fitzgerald (DDG 62)	556-0416	778-4712	Princeton (CG 59)	556-0340	778-5140
Harpers Ferry (LSD 49)	556-0359	778-3661	Rentz (FFG 46)	556-0405	778-5275
Helena (SSN 725)	553-9041	778-5296	Rushmore (LSD 47)	556-0405	778-5275
Higgins (DDG 76)	556-0416	778-4712	Salt Lake City (SSN 716)	553-9034	572-2839
Houston (SSN 713)	553-9034	572-2839	Shiloh (CG 67)	556-0359	778-3661
Howard (DDG 83)	556-0174	778-5808	Stetham (DDG 63)	556-0353	778-3659
Jarrett (FFG 33)	556-2558	572-2968	Tarawa (LHA 1)	556-0358	778-4755
Jefferson City (SSN 759)	556-9034	572-2839	Thach (FFG 43)	556-0353	778-3659
John C. Stennis (CVN 74)	767-7584	778-4913	Valley Forge (CG 50)	556-0354	778-4914
			*All Visiting Ships	556-0420	778-8182

### Logistics Support Center Customer Service Hours

Monday - Friday, 0600-2000

After hours call 1-877-41TOUCH or  
1-877-418-6824 for service 24 hours a  
day, 7 days a week.

### Navy Integrated Call Center

Commercial: 1-877-418-6824  
Worldwide DSN: 510-428-6824  
Email: [fisc.sd\\_cic@sd.fisc.navy.mil](mailto:fisc.sd_cic@sd.fisc.navy.mil)  
Operating 24 hours

SALTS: [bzz@salts.icpphil.navy.mil](mailto:bzz@salts.icpphil.navy.mil)

